

E-01575A-15-0312

ORIGINAL



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**Arizona Corporation Commission  
Utilities Complaint Form**

**Investigator:** Trish Meeter

**Phone:** <<< REDACTED >>>

**Opinion Date:** 11/19/2015

**Opinion Number:** 2015 - 127453

**Priority:** Respond within 5 business days

**Opinion Codes:** Rate Case Items - Opposed

**Closed Date:**

**First Name:** Mike

**Last Name:** Dzicek

**Account Name:** Mike Dzicek

**Address:** <<< REDACTED >>>

**City:** Saint David

**State:** AZ

**Zip Code:** 85630

**Cell:** <<< REDACTED >>>

**Company:** Sulphur Springs Valley Electric Cooperative,  
Inc.

**Nature Of Opinion**

**Docket Number:** E-01575A-15-0312

**Docket Position:** Against

The proposal will increase the "Monthly Service Availability" rate by 250%; this is essentially a charge for printing or emailing a statement/bill. In addition, it proposes to raise other "rates" at least 3.5%. The utility is also removing rates that might be advantageous to customers and increasing the rates that are left. Statement generation fees, like Monthly service availability fee are just ways that a monopoly can abuse customers. A 250% increase, even stretched out over 4 years is excessive, especially considering

Arizona Corporation Commission

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**NOV 20 2015**

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